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"Can a woman forget her child?" Those words of the prophet Isaiah have haunted me for almost 20 years. In 1986, I lost my six-year-old daughter to a malfunctioning family court system that punished me for trying to protect my daughter from abuse....

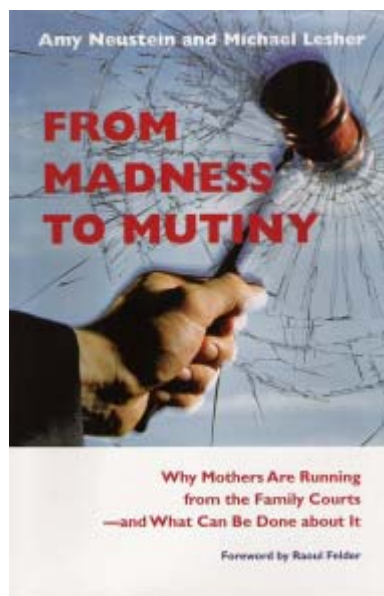
"From Childless Mother To Family Court Reformer: My Story," in *The Jewish Press*, January 6, 2005

Amy Neustein and writer/attorney Michael Leshner wrote *From Madness to Mutiny*. The book, released in May 2005 as the lead title of the *University Press of New England*, is having a profound effect on the family court system. Professor Maureen Therese Hannah, Siena College, describes it as:

A groundbreaking new book that is perhaps the most highly readable scholarly work I've encountered in my 14 years in academia ...

Dr. Joy Silberg, in the *Family Violence & Sexual Assault Bulletin*, 21(2), 2005, calls it:

... essential reading for any health or mental health professional or legal advocate for children.



Amy Neustein has been in the media over 400 times. In *The Jewish Voice and Opinion*, March 2005, Rachel Bluth and Susan Rosenbluth said:



March 2005

Vol. 18 • No. 7

Adar II 5765

Page - 38 The Jewish Voice and Opinion March 2005

A 20-Year-Old Custody Battle Brings Charges of Abuse to the Orthodox Community: In Edgewater, a Mother Waits for Her Daughter To Come Home

... Dr. Neustein has fought for nearly two decades to publicize the truth ... She has devoted her professional training ... to exposing the maltreatment accorded to mothers who lose custody of their children...

See **In The News** for the latest stories.



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Amy Neustein



Amy Neustein, Ph.D. (sociology), has focused her energies in two main areas:

- speech technology, and
- protecting children from sexual abuse.

Her work in speech technology has led to her creation of Sequence Package Analysis (SPA), a successfully peer reviewed method of analyzing natural language conversations, which serves as a powerful tool for enabling computer analysis of human conversations. Her company Linguistic Technology Systems is at the forefront of this field, making SPA an integral part of audio data mining and interactive voice response (IVR) systems.

Her noted activism in child sexual abuse (CSA) began in 1986 when her six-year-old daughter reported being sexually abused by her divorced father. Amy found to her horror that, as a result of the report, her daughter was removed from her sole custody, and placed with her ex-husband. Amy discovered that many other mothers nationwide had the same experience with the family courts. She organized these “protective mothers” into a national movement. She founded HURT (Help Us Regain The Children)—a legal research and advocacy center—to inspire social change by lobbying state and federal legislators to investigate the problems in the family court system.

Amy Neustein, whose specialty is sociolinguistics, used her training to help mothers crushed by an unfair court system. She gave expert witness testimony in child abuse/custody cases on the evidentiary weight of medical and psychological terminology. She based this on her published research on how experts make sense and order of chronic uncertainty, by looking at their conversational patterns and use of specific medical phrases. Often her services as a consultant for lawyers, and as an expert witness, were rendered *pro bono*, to mothers who were already bankrupted by a hostile court process.



Finally, after nearly 20 years of long hours running a nationwide support hotline for mothers, and analyzing their lengthy court records, Amy Neustein and writer/ attorney Michael Leshner wrote *From Madness to Mutiny*. The book, released in May 2005, was made the lead title of the University Press of New England and is part of Northeastern University's Gender, Crime and Law Series. *From Madness to Mutiny* is having a profound effect on the family courts themselves, as government officials,

attorneys, and judges are beginning to see the nature and magnitude of the family court problem.

Life is ever a journey, filled with the richness of experiences and surprises. Amy's journey through the family courts was painful and challenging. But her self-taught lobbying, public relations, and administrative skills, which were needed to spearhead the mothers' movement, are precisely what gave her the vision and fortitude to help architect changes in the call center industry. And this can only help the distressed caller to be more humanely served at the other end of the line.

Childless Mother

*by Amy Neustein, Ph.D.,
in The Jewish Press, January 6, 2005*

From Childless Mother To Family Court Reformer: My Story

"Can a woman forget her child?" Those words of the prophet Isaiah have haunted me for almost 20 years. In 1986, I lost my six-year-old daughter to a malfunctioning family court system that punished me for trying to protect my daughter from abuse. Next month, I will be delivering a keynote address to the "Battered Mothers Custody Conference" at Siena College near Albany, New York. The distinguished speakers will include New York Administrative Justice Jacqueline Silbermann and former family court judge, and New York State legislator Karen Burstein. All through the conference, I will be thinking of my daughter, Sherry.

This remarkable three-day event (January 7-9) is the brainchild of Siena psychology professor Mo Therese Hannah, an advocate for abused women and children, with whom I have had the privilege of working for the past year. Mo is a Catholic and I am an Orthodox Jew. What brought us together was a common family court experience — and a determination to protect other mothers from the judicial cruelty I suffered.

Almost two decades ago, I became a "childless" mother — a mother whose connection with her biological child was completely severed by a court. I didn't abuse my then six-year-old daughter, nor did I deny her love, attention, food or medical care. On the contrary, I loved Sherry with all my heart and soul. I tried to protect her, believing her when she reported being abused by her father. I was punished because the family court didn't want to listen to her.

The court took my daughter from me on the fourth day of Succot, 1986, never to return home. For almost a year after that, I couldn't accept the loss. In the middle of the night, I would wake up and instinctively walk to the bed in my daughter's room, thinking she would be there. Sometimes I even thought I heard her voice in the house, and that everything would be normal again. I thought if I tried hard enough, I would hear the familiar sounds of her laughing, singing and playing — that she would be back with me.

I yearned to hold my daughter in my lap, to sing to her, to put her to bed, the way I had night after night, when I would sit beside her and she would recite K'rias Sh'ma. But each time I was pulled up against the cold reality that she was gone. I could not see or touch her: I was denied the pleasure of attending a school play, a graduation ceremony, even her Bas Mitzvah.

I think I might have given way had I not retained the Orthodox Jewish faith in which I was raised. I refused to resign myself to the role of childless mother. I fought to get my daughter back, and when I failed in the courts, I went on national television, reaching out to mothers across America. Every year, shortly after the mourning of Tisha b'Av, I would hear Isaiah's words read aloud in shul: "Hatishkach isha ula, meracheim ben bitnah?" (Can a woman forget her nursling child? Can she withhold her caring for the child of her womb?) Those words engraved themselves into my memory. I knew that no woman who lost her child to the courts could ever forget her, and that G-d would never forget, either. I knew with every fiber of my being that

I could never give up the struggle. Something had to be done to make the madness stop.

I am a sociologist, and as I continued my own struggle, I learned that I was not alone — that an epidemic of childless mothers — mothers made childless by decrees of the family courts — has swept across America. After I told my story on television, first dozens, then hundreds, then thousands of other mothers began to call, tearfully or furiously describing how they had been shut out of the lives of their children for trying to protect them from abuse.

I decided to chronicle and study the human tragedy of which I was now a part. I gathered data ceaselessly, collecting case files from mothers across the country. I moved back to my parents' home in Manhattan Beach, Brooklyn, where I set up a round-the-clock counseling center for mothers who were losing their children to the courts.

My dear mother (aleha hashalom) was as devoted to counseling mothers as I was, often talking with them late into the night. In fact, as other people joined me in providing counseling, many of the most desperate calls were routinely routed to my mother, who was soon known to suffering mothers throughout the country as "Grandma Shirley." They never knew that they were being counseled by a rabbi's wife.

Over the years, I have continued to turn my pain into productive work. I have published critical commentaries on the family courts in academic journals. I have been invited to speak at the National Institute of Justice, the Albany Medical College Department of Pediatrics, and the Jane Addams College of Social Work.

Most recently, with Michael Leshner — a writer and lawyer who is also a ba'al t'shuvah — I conceived the idea of a book detailing the family courts' backlash against mothers who try to protect their children from abuse they believe is being perpetrated by the other parent. Our work has taken two years to complete, but it will be published this spring as the lead title of the University Press of New England, a consortium of university presses including Brandeis, Tufts, Northeastern, and Dartmouth. It is as the co-author of this book that I have been invited to speak at the Battered Mothers Custody Conference.

From Madness to Mutiny: Why Mothers Are Running from the Family Courts — and What Can Be Done about It is an expose of the family courts' treatment of mothers and children in litigation involving suspicions of abuse by fathers. Professor Hannah has called this book, "a groundbreaking new book that is perhaps the most highly readable scholarly work I've encountered in my 14 years in academia. The very first to provide the historical and contextual chronology of this system's steady decline into chaos and corruption over the past two decades."

The removal of a child from a mother leaves a breach that never heals. Childless mothers cannot recapture the years that were taken from them. But when we begin to acknowledge the damage that has been done, and to change the institutions that have caused it, we can begin to heal our world. The world cannot and will not be made whole until the courts respect the sacredness of the mother/child bond — the very cornerstone of Jewish life.

I came to this task through pain, but it has become a holy bond. Fighting the creation of more childless mothers in our family courts has become my personal tikkun olam.

Woman of Valor

FYI: Judging Amy

Dr. Amy Neustein, a sociologist from Fort Lee who wrote "*From Madness to Mutiny: Why Mothers Are Running from the Family Courts—and What Can Be Done about It*," will receive the "Woman of Valor: Lifetime Achievement Award" at the third annual Battered Mothers Custody Conference, to be held at Siena College Jan. 6-8.

We asked her, "What is a man of valor?"

"A man of valor would be a man who supports mothers who are struggling in the family court system, who works to protect children from abuse, who takes up the accusations of mothers who are having difficulty getting the courts to believe their allegations, and who is trying to protect children from abuse," she said. "Some of these men are called feminist men because they are espousing a woman's plight and a woman's cause. I certainly have come across men of valor. My co-writer, Michael Leshner from Passaic County, is one. He is certainly very, very sensitive to the plight of women."

—by Jacob Berkman, in *The Jewish Standard*, December 30, 2005



Above: Amy Neustein, Mo Hannah, and Michael Leshner at the Battered Mothers Custody Conference, January 8, 2006.

Right: Amy Neustein and Joyanna Silberg at the BMCC.



Curriculum Vitae

of Amy Neustein, Ph.D.

Education

- May 1981: Ph.D. from Boston University, Department: Sociology, Specialty: Ethnomethodology and Conversation Analysis
- Summer 1977: Harvard School of Public Health, summer program in Biostatistics in Medicine
- January 1977: B.A., Cum Laude, City University of New York, Brooklyn College

Employment and Professional Activities

- 2005: Co-author with Michael Leshner of *From Madness to Mutiny: Why Mothers Are Running from the Family Courts - And What Can Be Done about It* (Gender, Crime and Law series, Northeastern University Press/University Press of New England).
- 2002 - present: Reviewer for *International Journal of Speech Technology* and for special issues of the IEEE journals on natural language understanding.
- 2001 - present: Member of Editorial Advisory Board, *Speech Technology Magazine*.
- 2001 - present: Reviewer for *Journal of Child Sexual Abuse*.
- 2000: Research on interviewing techniques incorporated into *Instructor's Manual to accompany News Reporting and Writing*, by Melvin Mencher, McGraw-Hill, 8th Ed., pg. 133, *Effective Questions* section in Chapter 15, *Interviewing Practices*.
- 1999 - present: **Linguistic Technology Systems**, Founder and CEO, developing software for understanding natural language pattern for call centers, interactive voice response (IVR) systems, and government security.
- 1993: Independent consultant for New York State United Teachers Union in legal matter of Marconi, Daniel advs. Seaford UFSD, File No. 54693-T101, a case involving a grade level school teacher accused of abuse; assisted counsel in preparing for depositions of expert witnesses.
- 1992: Qualified expert witness in the state of Wisconsin in a domestic relations case.
- 1984: Developer of Linguistic Screening Module for cardiac patients: consulted for Cordis Research Corporation.
- 1983 - 1984: Medical Interview Analyst for Downstate Medical Center of the State University of New York, Department of Rheumatology.
- 1979 - 1980: Researcher at Cancer Center at Medical College of Virginia, Virginia Commonwealth University.
- 1976: Student research assistant for sociological study of religious practices of American youth, City University of New York, Brooklyn College, Department of Sociology.

Advocacy and *pro bono* Work

- 2005: Advisory Board member of the Family Court Reform Coalition, consisting of over 35 professionals nationwide who have distinguished themselves in child advocacy and system reform.
- 2004 - present: Member of steering committee for Siena College annual conference on domestic violence and child custody.
- 1999 - 2001: Member of National Advisory Board of Our Children Our Future Charitable Foundation, Los Gatos, CA.
- 1997 - 1998: United States Department of Justice, Office of Justice Programs, Violence against Women Office, *pro bono* referral source for battered women.
- 1997 - 1998: Member of working group on child custody and domestic violence of the National Coalition Against Domestic Violence (NCADV) Washington, DC.
- March 21, 1997: Member of ad hoc committee of attorneys and researchers for a special meeting arranged by Senator Paul Wellstone at the White House Women's Office on the mishandling of child sex abuse complaints in the family courts.
- 1994 - present: Member of National Advisory Board for MASA (Mothers Against Sexual Abuse), headquartered in Monrovia, CA.
- 1993 - 1995: Assisted with *pro bono* project at Verner, Liipfert, Bernhard, McPherson and Hand (DC law firm), called "One Voice." Co-authored a memo on civil rights abuses in family court cases with senior partner at firm. Memo was addressed to Attorney General Janet Reno.
- 1992 - 1998: Childhelp USA (1-800-4-A-CHILD), *pro bono* researcher: constructed a survey questionnaire to examine the extent of malfunction of family courts and child welfare agencies to protect children from abuse ("SYSTEMS FAILURE PROJECT"). Presented the results of the survey to congressional committee members.
- 1992: Consultant *pro bono* for matrimonial attorney James O. Roberson, Jr., in the state of New York, on a child abuse case: assisted counsel in the preparation for cross examination of the mental health witnesses and child welfare case workers.
- 1992: Cited on the Congressional Record (Subcommittee on Select Education of the Committee on Education and Labor, House of Representatives, 102nd Congress, 2nd Session, April 20, 1992, Serial No. 102-119, p. 50) for initiating a federal hearing on problems in the family court and child welfare system.
- 1989 - 1990: Legislative spokesperson for New York State *NOW*, on new bills affecting child custody/sex abuse cases; cited in front page story in *The Times Union* (Albany, NY).
- 1986 - present: Founder and President of **Help Us Regain The Children**, Legal Research and Advocacy Center. Federal and state lobbying strategist; lecturer; public speaker; co-author of legal memoranda on children's rights; author of academic works on family court and child welfare system, which have been cited by other researchers in law review articles and in PowerPoint presentations to legal and mental health professionals.
- 1983 - 1986: Member of Peer Review Panel for the Annals of Internal Medicine; reviewed submissions in health care economics.

- 1977 - 1978: Student Member of graduate school Admissions Committee at Boston University, Department of Sociology.

The following links go to the remaining sections of the CV:

Awards and Citations

Publications

Memorial

Family Court and Child Welfare System

Speech Technology and Sociology

Presentations

Family Court and Child Welfare System

Speech Technology and Sociology

Awards and Citations

received by Amy Neustein, Ph.D.

1978

- February 21, 1978: St. Elizabeth's Hospital, Red Cross Volunteer Unit, rescue work for the victims of the "Blizzard of 78," Boston, MA

1985

- August 9, 1985: Certificate of appreciation as a Lecturer in the 57th General Jurisdiction Course, The National Judicial College (American Bar Association), University of Nevada, Reno, NV

1992

- May 28, 1992: Citation from the North Shore Rotary Club, Staten Island, NY, for lecture on the biases in the Richmond County family courts

1996

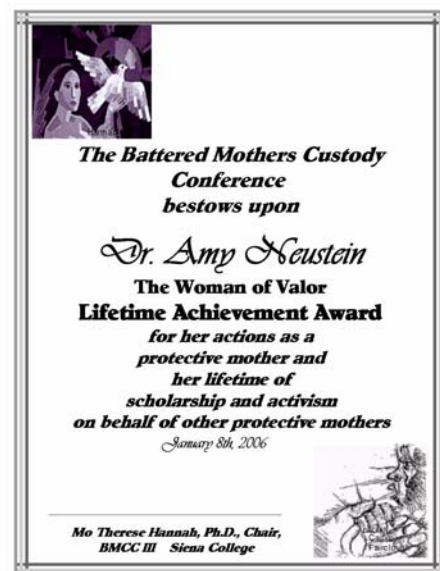
- September 21, 1996: Humanitarian Award recipient at the "Guardian Angel Awards" ceremony in tribute to Albert ("Cubby") Broccoli for advocacy work in the area of child abuse and family court reform
- September 21, 1996: Citation of Commendation from the Board of Supervisors, County of Los Angeles for "dedicated service to the affairs of the community and for the civic pride demonstrated by numerous contributions for the benefit of all the citizens of Los Angeles County"

2005

- March 18, 2005: Certificate of appreciation for serving as faculty member of Tri-State Conference (Bretton Woods, NH), The National Judicial College, University of Nevada

2006

- January 8, 2006: "Woman of Valor: Lifetime Achievement Award" for 20 years of service to mothers of sexually abused children, at the Battered Mothers Custody Conference III, Siena College, Loudenville, NY.



Publications

by Amy Neustein, Ph.D.

Memorial

- Neustein, A. (2002). The Life and Legacy of Rabbi Dr. Abraham Neustein. *Algemeiner Journal*, July 19, 2002, p. B2.
- Neustein, A. (2002) (Rosh Hashana 5763) Remembering Rabbi Dr. Abraham Neustein. *The Jewish Press*, September 6, 2002, p. 58.

Family Court and Child Welfare System

- Neustein, A. (1990). When the Child Protection System Becomes Abusive and Threatening to Civil Liberties. *Proceedings, Session 54 at the Eighth International Congress on Child Abuse and Neglect*, Hamburg, Germany.
- Neustein, A., Burton J.R. and Quirk, S.A. (1993). Concerning the Plight of Children in Cases of Parental Abuse. Memorandum to United States Attorney General Janet Reno. Washington, DC: *American Coalition for Abuse Awareness*.
- Neustein, A. and Goetting, A. (1999). Judicial Responses to the Protective Parent's Complaint of Child Sexual Abuse. *Journal of Child Sexual Abuse*, 8(4): 103-122.
- Neustein, A. and Leshner, M. (1999). Legislative Solutions to the Protective Parent Backlash. *Family Violence and Sexual Assault Bulletin*, 25(2-3): 19-26.
- Neustein, A. and Leshner, M. (2002). The Silence of the Jewish Media on Sexual Abuse in the Orthodox Jewish Community. In D.S. Claussen (Ed.), *Sex, Religion, Media*, Lanham, MD: Rowman and Littlefield Publishers, Inc., pp. 79-87.
- Neustein, A. and Leshner, M. (2002). Does the Jewish Community Sacrifice Victims of Sexual Abuse? *Jewish Exponent*, 211(22), May 30, 2002, p. 37.
- Neustein, A. (2004). Long Island Mom Fights for Justice in the Courts. *South Suffolk NOW Newsletter*, Bayshore, NY (March 2004).
- Neustein, A. and Leshner, M. (2004). Courts See Moms as Guilty till Proven Innocent. *New York Daily News*, June 21, 2004, p. 39.
- Neustein, A. (2005). From Childless Mother to Family Court Reformer. *The Jewish Press*, January 7, 2005, p. F1.
- Neustein, A. (2005). Let My Children Go. *The Jewish Press*, April 22, 2005, p. 8.
- Neustein, A. and Leshner, M. (2005). *From Madness to Mutiny: Why Mothers Are Running from the Family Courts - And What Can Be Done about It* (Gender, Crime and Law series, Northeastern University Press/University Press of New England, May 2005).

Speech Technology and Sociology

For links, see the *Linguistic Technology Systems* publications page.

- Neustein, A. (1978). A Sociological Analysis of Hospice Care. Proceedings at the Eighth Annual Alpha Kappa Delta Sociological Research Symposium, 8: 271-274.
- Neustein, A. (1981). Courtroom Examination: An Analysis of its Formal Properties. Unpublished doctoral dissertation.

- Neustein, A. (1984). Background Material Related to Medicare Financing Issues. U.S. G.P.O. pp. 207, 213.
- Neustein, A. (1984). Linguistic Technology and Artificial Intelligence in Medical History-Taking. *Update: Computers in Medicine*, Vol. II (5): 56-60.
- Neustein, A. (1985). The Linguistic Screening Module: Effective Monitoring of the Pacemaker Patient. *Update: Computers in Medicine*, Vol. III (2): 11-14.
- Neustein, A. (1986). Dynamics of the Doctor-Patient Interview: What Happens When the Physician Interrupts the Patient? *Osteopathic Medical News*, Vol. III (4): 28-32.
- Neustein, A. (1986). Getting Straight Answers from Experts: A Comprehensive Guide to What they Appear to be Saying. *Judges' Journal*, 25(3): 31-33, 56.
- Neustein, A. (1986). (Reprint from Judges' Journal) *The Los Angeles Daily Journal*, (No. 86-19): 13-17.
- Neustein, A. (1986) Computer-Aided Instruction for Improving History-Taking Skills (Part I). *Physicians and Computers*, Vol. 4(6): 32-36.
- Neustein, A. (1986) Computer-Aided Instruction for Improving History-Taking Skills (Part II). *Physicians and Computers*, Vol. 4(7): 33-37.
- Neustein, A. (1986). New Ways to Interview Effectively. *The Investigative Reporters and Editors Journal*, Vol. 9(3): 8-9.
- Neustein, A. (1989) Medical History-Taking as an Interactive Event. In *Doctor-Patient Interaction*, Walburga von Raffler-Engel (ed) Amsterdam/Philadelphia: John Benjamins Publishing Co., pp. 61-77. Pragmatics and Beyond New Theories, Vol. IV.
- Neustein, A. (1999). How "Sequence Packages" Can Aid Language Understanding. *Speech Technology Magazine*, 4(4): 36-37.
- Neustein, A. (2000). Designing the Virtual Agent: Some Theoretical and Practical Considerations. *Call Center News Service*, 4(24): 1-4.
- Neustein, A. (2001). Using Sequence Package Analysis to Improve Natural Language Understanding. *International Journal of Speech Technology*, 4(1): 31-44.
- Neustein, A. (2001). Software Paves Way for Dialogue: Montreal Developer Designs Programs Allowing People to Speak Naturally to "Virtual Agent". *Montreal Gazette* (June 7th) (p. B5).
- Neustein, A. (2001). Your Voice is My Command: Computers Controlled by the Human Voice. *InfoWorld CTO Zone* (June 27th).
- Neustein, A. (2001). Linguistics Expert Predicts Voice Technology will Play Pivotal Role in Spotting Terrorists. *Speech Technology Magazine's NewsBlast*, 1(41) (October 10th).
- Neustein, A. (2001). Linguistics Expert Predicts Voice Technology will Play Pivotal Role in Spotting Terrorists. *BusinessWire* (October 11th).
- Neustein, A. (2001). Spraaktechnologie is must voor inlichtingendiensten: Amerikaanse overheid investeerd al jarenlang in taaltechnologie. *Automatisering Gids*, (Den Haag) October 19th, p. 5.
- Neustein, A. (2001). Why Linguistics is Important for the Design of a Non Fictional "Hal"? White Paper, *SpeechTEK 2001* (October 26th).

- Neustein, A. (2001). The Linguistics of a Non-Fictional Hal. *EjTalk* (October 29th).
- Neustein, A. (2001). Why Linguistics is Important for the Design of a Non Fictional "Hal"? Reprint of SpeechTEK White Paper in *Wirelessreport.net* (November/December).
- Neustein, A. (2002). Ring In The New Year: Telephones Gain New Voice Technology to Access the Web. *NextInterface Newsletter* (January 22nd).
- Neustein, A. (2002). Ring In The New Year: Telephones Gain A New Improved Technology for Accessing the Web. *NextInterface.net* (February/March).
- Neustein, A. (2002). Coast Effective: Towns Along River Enjoying a Resurgence. *The Record* (Bergen County, NJ) March 13th, pp. B1-B2.
- Neustein, A. (2002). Interacting with the Voice Web. *NextInterface This Week* (April 9th).
- Neustein, A. (2002). Untangling How Users Interact with the Voice Web: Building Intelligence into Voice-Based Apps. *NextInterface.net* (April).
- Neustein, A. (2002). Untangling V-Commerce: Building Intelligence into Voice-Based Apps. *WirelessReport* (April).
- Neustein, A. (2002). Sequence Package Analysis: A Data Mining Tool to Speed Up Wiretap Analysis. White Paper, AVIOS (Applied Voice Input/Output Society) conference (May 10th).
- Neustein, A. (2002). Sequence Package Analysis: A Data Mining Tool to Speed Up Wiretap Analysis. Reprint of AVIOS White Paper in *SecureFrontiers.net* (May).
- Neustein, A. (2002). "Smart" Call Centers: Building Natural Language Intelligence Into Voice-Based Apps. *Speech Technology Magazine*, 7(4): 38-40.
- Neustein, A. (2003). Sequence Package Analysis: A New Natural Language Intelligence Method for Speeding Up Wiretap Analysis. *Second Annual Research Symposium of Human Language Technology Research Institute*, University of Texas, Dallas (March 11th).
- Neustein, A. (2003). Filling the Global Communications Gap (panelist at Plenary session). Accelerating Global Understanding, *Annual Meeting of the General Assembly of the LISA Forum USA*, Washington, DC (December 9th).
- Neustein, A. (2003). Building Standards for Global Speech Applications (workshop panelist). Accelerating Global Understanding, *Annual Meeting of the General Assembly of the LISA Forum USA*, Washington, DC (December 10th).
- Neustein, A. (2004). Sequence Package Analysis: A New Global Standard for Processing Natural Language Input? *LISA Newsletter*, Vol. 13(1,2): 1-6.
- Neustein, A. (2004). Sequence Package Analysis: A New Global Standard for Processing Natural Language Input? Reprinted in *Speech Technology Magazine's NewsBlast* (February 25th).
- Neustein, A. (2004). Sequence Package Analysis: A New Natural Language Understanding Method for Performing Data Mining of Help-Line Calls and Doctor-Patient Interviews. In B. Sharp (Ed.), *Proceedings of the 1st International Workshop on Natural Language Understanding and Cognitive Science*, University of Portugal (April 13th).
- Neustein, A. (2004). Mining for What's Missing: How to Find What is not in the Speech Application's Vocabulary. *SpeechTEK 2004* (September 15th).

- Neustein, A. (2004). Using a New Method of Natural Language Intelligence for Performing Wiretap Analysis. *Policy Sciences Center Annual Institute at Yale Law School* (October 23rd).
- Neustein, A. (2005). A New Natural Language Method for Performing Efficient Mining of Government Tape-Recordings of the Conversations of Terror Suspects. *IEEE* (ITCC, IAS Track) (April 11th).

Presentations

by Amy Neustein, Ph.D.

Family Court and Child Welfare System

- April 6, 1988: "Family Courts' Failure to Protect the Sexually Abused Child," Rape and Assault Conference, Mount Sinai Medical Center, New York, NY
- April 17, 1988: "The Trauma of Child Abuse," forum on Childhood Sexual Abuse held at the Goddard Riverside Community Center, New York, NY
- March 9, 1989: Testimony given at Public Hearing on Family Courts' Failure to Protect the Sexually Abused Child, New York State Senate and New York State Assembly Judiciary Committee Joint Hearing, New York, NY
- July 13, 1989: Testimony given at Public Hearing on Mental Health Abuses in Child Abuse Proceedings in the Family Courts, New York State Mental Health Committee chaired by Senator David A. Paterson, New York, NY
- September 6, 1990: "When the Child Protection System Becomes Abusive and Threatening to Civil Liberties," Session 54 at the Eighth International Congress on Child Abuse and Neglect, Hamburg, Germany
- November 6, 1990: "Reform of the Family Court System," Women's Law Forum at the Rutgers State University School of Law, New Brunswick, NJ
- February 16, 1991: "Suggested Legislation for Family Court Reform," workshop titled, "Women in Leadership and Empowerment," held at the Black and Puerto Rican Legislative Caucus, Albany, NY
- April 23, 1991: "Fiscal Abuses in the New York City Foster Care System," presentation to 25 child welfare case workers at The Lamb's Church of the Nazarene, New York, NY
- September 24, 1991: Testimony given at Public Hearing on the failure of Family Courts to protect the rights of natural parents who lose children to foster care, Assembly Committee on Children and Families, New York, NY
- April 20, 1992: Testimony given at Public Hearing on the Family Courts' failure to protect abused children from recurrent abuse, Congressional Committee on Education and Labor, field hearing held in New York, NY
- May 28, 1992: "Biases in the Family Court System," North Shore Rotary, Staten Island, NY
- December 9, 1992: "Judicial Conflicts with Medical and Psychiatric Treatment of Sexually Abused Children," Continuing Medical Education Lecture, Medical Grand Rounds Department of Pediatrics, Albany Medical College, Albany, NY
- May 14, 1993: Testimony at Public Hearing on the failure of the child welfare system to protect children from abuse, chaired by New York State Minority Leader, Senator David A. Paterson
- April 26, 1995: Presentation to members of the U.S. Department of Justice, Child Exploitation and Obscenity Section, Eastern District of New York
- July 17, 1996: "How Courts Treat the Non-offending Parent in Cases of Intrafamilial Sexual Abuse?" The Jane Addams College of Social Work, University of Illinois, Chicago, IL

- June 17, 1997: Presentation to the Violence Against Women Office at the United States Department of Justice, Washington, DC
- April 7, 1998: Presentation to Justice Jacqueline Silbermann, Statewide Administrative Judge for Matrimonial Matters, New York, NY
- June 7, 1998: "Never Again," eulogy presented at Memorial Service for Nathan Scott, a victim of child abuse, at Saint John The Divine, New York, NY
- April 13, 1999: "Senior Citizens and Automation," Stanley H. Kaplan Senior Cultural Center of Sutton Place Synagogue, New York, NY
- May 31, 2000: "A Socio-Legal Analysis of a Malfunctioning Family Court System," National Institute of Justice, United States Department of Justice, Washington, DC
- November 29, 2004: Joint presentation with Professor Mo Hannah (Department of Psychology, Siena College) to Justice Jacqueline Silbermann, Statewide Administrative Judge for Matrimonial Matters, New York, NY
- March 18, 2005: Faculty member of Tri-State Conference (Bretton Woods, NH), The National Judicial College, University of Nevada
- May 15, 2005: Signing of *From Madness to Mutiny*, at Edgewater Commons Barnes and Noble, Edgewater, NJ
- May 31, 2005: Elevator pitch of *From Madness to Mutiny* with co-author Michael Leshner at Jewish Book Network of the Jewish Book Council at the Kraft Center for Jewish Life, Columbia University, NY
- June 3, 2005: Signing of *From Madness to Mutiny* with co-author Michael Leshner, at the Book Expo of America, Javits Center, New York, NY
- June 23, 2005: Signing of *From Madness to Mutiny* with co-author Michael Leshner, at Clifton Commons Barnes and Noble, Clifton, NJ
- January 8, 2006: "The History of the Activist Mothers' Movement," Luncheon Keynote at the Battered Mothers Custody Conference III, Siena College, Loudenville, NY

Speech Technology and Sociology

- February 18, 1978 "A Sociological Analysis of Hospice Care in the United States," Eighth Annual Alpha Kappa Delta Sociological Research Symposium, Richmond, Virginia
- December 14, 1981 "Techniques of Direct and Cross Examination," Continuing Legal Education Lecture, The Association of the Bar of the City of New York, New York, NY
- March 18, 1982 "Cross Examining the Physician in Medical Malpractice and Product Liability Cases," workshop on trial techniques given by the New York State Trial Lawyers Association, New York, NY
- April 21, 1982 "The Conversation Analytic Approach to the study of Courtroom Examination," guest lecturer for a sociolinguistic graduate level class (Professor Lindsey Churchill) at the City University of New York Graduate Center, New York, NY
- June 7, 1982 "Linguistic Solutions to Patient Compliance Problems," Rounds and Conferences at the Department of Internal Medicine, Columbia Presbyterian Hospital, New York, NY

- June 8, 1982 "Linguistic Solutions to Patient Compliance Problems," Department of Medicine, Brookdale Medical Center, Brooklyn, NY
- October 14, 1982 "Linguistic Solutions for Patient Compliance Problems," house staff conference, Department of Medicine, New York University Medical Center, New York, NY
- November 24, 1982 "Improving Communication with the Surgical Patient," house staff conference, Department of Surgery, New York Hospital-Cornell Medical Center, New York, NY
- January 17, 1983 Testimony at Public Hearing on Diagnostic Related Groups (DRGs) and the future of Medicare. Hearing conducted by The Advisory Council on Social Security, Washington, DC
- January 19, 1983 "Linguistics in Medicine," house staff conference, Department of Medicine, Georgetown University Hospital, Washington, DC
- February 24, 1983 "Linguistic Solutions to Problems in History-Taking," house staff lecture, Department of Medicine, St. Luke's-Roosevelt Hospital Center, New York, NY
- April 25, 1983 "Linguistic Technology in Computerized Medical Interviewing," Continuing Medical Education Seminar (1 CME credit), Department of Medicine, Tufts University School of Medicine - New England Medical Center, Boston, MA
- July 8, 1983 "History-Taking," special lecture, Department of Medicine, Brookdale Medical Center, Brooklyn, NY
- August 8, 1983 "Medical Interviewing as a Collaborative Event," Eighth International Institute for Ethnomethodology and Conversation Analysis, Boston, MA
- December 27, 1983 "Discourse Patterns of Patients and Physicians in the Rheumatology Out-patient Clinic," Department of Medicine, Division of Rheumatology, Downstate Medical Center of the State University of New York, Brooklyn, NY
- February 9, 1984 "Linguistic Technology," Continuing Medical Education Seminar for Primary Care faculty members, Massachusetts General Hospital, Boston, MA
- August 6, 1984 "Improving the Quality of Health Care," WELV 1370 AM, Ellenville, NY (Ulster County)
- October 16, 1984 "Discourse Analysis: An Overview" The Nashville Linguistic Circle and University Lectures Committee, Vanderbilt University, Nashville, TN
- October 17, 1984 "Kinesiology and Verbal Communication," International Seminar on Cross Cultural Communication, Vanderbilt University, Nashville, TN
- October 18, 1984 "Linguistic Solutions to Problems in History-Taking," Continuing Medical Education Lecture, Medical Grand Rounds, Department of Medicine, Vanderbilt University, Nashville, TN
- October 26, 1984 "Conversation Analytic Approach to Medical History-Taking," Continuing Medical Education Lecture, Grand Rounds, Department of Obstetrics and Gynecology, Maimonides Medical Center, Brooklyn, NY
- November 18, 1984 "How to Get Your Doctor to Listen to You?" Canyon Ranch Spa, Tucson, AZ
- November 19, 1984 "Improving Medical History-Taking Skills," Department of Medicine, University of Colorado Health Sciences Center, Denver, CO

- February 14, 1985 "How to Give a Better Medical History," TV6 Talk Show (local cable channel 47), Ellenville, NY (Ulster County)
- March 27, 1985 "Linguistic Screening for Radiology Dictation," Department of Radiology, University of Colorado Health Sciences Center, Denver, CO
- May 8, 1985 "Bridging the Communication Gap between Doctors and Patients," Pawling Health Manor, New Hyde Park, NY
- May 10, 1985 "How to Describe Medical Symptoms to Your Physician?" Pawling Health Manor, New Hyde Park, NY
- June 1, 1985 "Cross Examining the Medical Witness," Continuing Legal Education Seminar, Idaho Trial Lawyers Association, Coeur d'Alene, Idaho
- June 21, 1985 "The Special Problems of Interviewing for Broadcast Investigations," panel discussion with John Stossel (ABC News 20/20) and Mark Nykanen, (NBC Nightly News), Investigative Reporters and Editors, 10th Annual National Conference, Chicago, IL
- July 22, 1985 "Linguistic Techniques for the Courtroom," Continuing Legal Education Lecture, General Jurisdiction Course, The National Judicial College, Reno, NV
- July 25, 1985 "Questioning the Expert Witness," Continuing Legal Education Lecture, The National Judicial College, Reno, NV
- August 17, 1985 "Linguistic Techniques for the Courtroom," Trial Advocacy Training Course for 2nd year law students, University of Idaho College of Law, Moscow, Idaho
- August 18, 1985 "Eliciting Expert Testimony," Trial Advocacy Training Course for 2nd year law students, University of Idaho College of Law, Moscow, Idaho
- October 13, 1985 "Doctor-Patient Communication," Part I, New Age Health Farm, Neversink, NY
- October 14, 1985 "Doctor-Patient Communication," Part II, New Age Health Farm, Neversink, NY
- November 19, 1985 "How to Cross Examine the Medical Expert Witness?" guest lecturer at a trial techniques course (Professor Ivan Schneider) at Cardozo School of Law, New York, NY
- December 9, 1985 "Using Linguistic Techniques for More Effective Interviewing," guest lecturer at Columbia University, Graduate School of Journalism (Prof. Melvin Mencher's class)
- January 27, 1986 Presentation on the use of linguistic analysis to prepare questions for cross examination to litigation attorneys at Weil, Gottschal, and Manges, New York, NY
- June 16, 1986 "Interviewing the Orthopedic Patient," house staff lecture, Department of Orthopedic Surgery, University of Washington School of Medicine, Seattle, WA
- March 2, 1987 "Developing a Linguistic Instrument for Lie Detection," Office of Research and Development, Central Intelligence Agency, Langley, VA

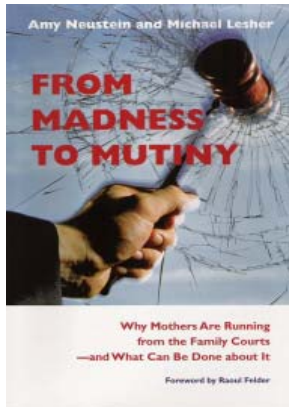
*For the rest of the Speech Technology presentations through 2005, please go to the **Linguistic Technology Systems** presentations page.*



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From Madness To Mutiny



Amy Neustein and attorney Michael Leshner are co-authors of *From Madness To Mutiny: Why Mothers Are Running from the Family Courts—and What Can Be Done about It*. The book was published in 2005 by Northeastern University Press/University Press of New England, ISBN 1-58465-462-7, in their Gender, Crime and Law series, with a Foreword by Raoul Felder.

This book, popularly called **M2M** by growing numbers of readers, sold out 90% of its initial print run in the first three months. It's been snapped up by over 220 university libraries across the country, from Yale and Princeton to Stanford and UC, in Canada at McGill and the University of Alberta, and even in South Africa and at three universities in Australia.

What makes this well-documented book so popular among mothers, mental health professionals, and lawyers? Amy Neustein has hit a nerve. All too often family courts turn against the very parent who tries to protect the child from abuse. Mothers know this and so do the professionals who work in the court system. To address this, Amy Neustein and Michael Leshner have combined sociology, legal scholarship, and painstaking research, to produce a rigorously documented, lucidly written *j'accuse* of America's family court and child welfare system.

Amy Neustein's passion for reform of the family courts stems from her own personal tragedy. After losing her six-year-old daughter to the family court system in 1986, Amy turned to activism. In an interview with the New York City chapter of the National Organization for Women, Amy declared "I have no other agenda in my life than saving my daughter." So when the system tried to silence her, as it had so many others, it failed miserably. Amy is a sociologist, who could take the measure of a disgraceful travesty and bring it out into the light of scientific inquiry. She is a mother, who never stopped caring about what happened to her daughter. Amy went on to co-author *From Madness To Mutiny*, a book intended to help all of the mothers and children who are betrayed by the institutionalized brutality of the system that was mandated to protect them.

From the Foreword by matrimonial attorney Raoul Felder:

What I have seen as a practitioner, this book reveals in punishing detail... Neustein and Leshner ... believe that until the system is reformed and rethought at every level, it will continue to be a dangerous one -- dangerously malfunctioning, dangerously betraying its critical task.

Professor Maureen Therese Hannah, Siena College:

A groundbreaking new book that is perhaps the most highly readable scholarly work I've encountered in my 14 years in academia ... The very first

to provide the historical and contextual chronology of this system's steady decline into chaos and corruption over the past two decades. It is eminently accurate and rigorously documented -- a book that will hit scholars, professionals, and lay persons right between their eyes. This is the book that mothers have been waiting for ... I consider this book among the most important of the decade.

Randy Burton, Esq., former Texas prosecutor:

From Madness to Mutiny offers an unexpurgated view of our nation's criminally dysfunctional family court system.

Professor Kathleen Coulborn Faller, School of Social Work, University of Michigan:

This book describes how systems and professionals fail sexually abused children... Neustein and Leshner champion these children and their mothers and intend that their voices will be heard and heeded.

Lee Grant, child advocate and award-winning actress:

A book for all mothers crushed by an unfair system.

Professor Daniel Pollack, Wurzweiler School of Social Work, Yeshiva University:

From Madness to Mutiny is a book whose ... effect is to jolt us with an illuminating barrage of riveting descriptions, information, commentary and philosophy.

Michael Lesher

Co-author of From Madness to Mutiny



Michael Lesher (M.A., J.D.), writer, journalist and attorney, has provided unique legal services to mothers who have lost custody of their children for trying to protect them from alleged sexual abuse. He has fought for mothers and children in states all over the country, including Arizona, Colorado, Idaho, Maryland, Michigan, New Jersey and New York. He has also handled federal civil rights cases concerning freedom of speech and equal protection under the law.

As a legal writer, Michael Lesher has contributed to such publications as Moore's *Federal Practice*, Weinstein's *Evidence*, and *The Federal Litigation Guide Reporter*. His journalism has appeared in *The Village Voice*, *The Jewish Week*, *Forward*, *Canadian Jewish News*, and *North Jersey Herald & News*.

Michael Lesher's first connection with Amy Neustein came in 1996, when he published major articles on the outrages committed in her case in *The Village Voice* (co-authored with Adam Fifield) and *The New York Jewish Week*. After years of research and legal work on other cases in which the family court system has betrayed children — and the parents who try to protect them — he joined with Amy Neustein to co-author *From Madness to Mutiny*. This is the first book to dissect the ways the family court system abandons protective mothers, and the first to recommend significant and plausible reforms.

With Amy Neustein, Michael Lesher has co-authored articles on the family court system that have appeared in academic publications and in the mainstream press. Like Amy, he is an Advisory Board member of the Family Court Reform Coalition.

Michael Lesher is also an author of short fiction and poetry. He was awarded the University of Virginia's Wagenheim Prize for fiction in 1979, and has published work in *Oasis*, *Cimarron Review* and *Virginia Literary Review*.



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Reviews of *From Madness to Mutiny*

Click on the name of each reviewer for the full reviews.

"This book is a must read for every feminist, especially mothers." Helen Grieco, Executive Director, California NOW, in the *California NOW Activist* (Autumn 2005).

"Groundbreaking Book: *From Madness to Mutiny*... offers a comprehensive set of legislative and policy changes that, if adopted, could help to transform our family courts from instruments of punishment to true institutions of justice." In *Bergen County, The Magazine* (September/October 2005).

"When you study large numbers of cases as the authors have done, however, it becomes apparent that the fault is not with the mother but with the system. The same mistakes are made repeatedly by judges, lawyers, law guardians, mental health professionals, child protective workers and other players in the system. The authors' contribution is to help us see this pattern of abuse in the courts." Barry Goldstein, on *Amazon.com* (June 19, 2005).

"This is not light reading. Sociologist Neustein and attorney Leshner have written a shocking indictment of the U.S. family court system. After studying over a thousand cases, they find a clear pattern of abuse by the system itself, directed against sexually-abused children and the parents who try to protect them." Jeremy H. Griffith, on *Amazon.com* (June 13, 2005).

"The same judgment that fell on the Catholic hierarchy for exposing children to sexual abuse by clergy is storming the door of our nation's family courts. Like the Church, the Court cloaks its authority figures in secrecy and black robes." Anne Grant, *Providence Journal* (June 12, 2005).

"*From Madness to Mutiny* is the first scholarly and comprehensive study to date of the phenomenon. The book documents case after case where accusations of sexual abuse resulted in forced contact with the alleged abuser, and sometimes complete termination of parental contact with a loving parent who seeks only to protect the child." Joyanna Silberg, Ph.D., *Family Violence & Sexual Assault Bulletin*, 21(2), 2005.

"I highly recommend *From Madness to Mutiny* as required reading in family law courses in our law schools as well for trainings for judges, therapists, social workers, child protective services and law enforcement as well as for anyone who is writing seriously about child abuse. Most of all, I applaud Neustein and Leshner for putting a book into the hands of so many protective mothers (or other protective relatives) that will let them know that they are not alone and that they are not crazy for wanting to do everything in their power to protect their precious children." Eileen King, *Sexual Assault Report* (May/June 2005).

"*From Madness to Mutiny* ... the culmination of 20 years of research, studies the cases of 1,000 women across the country who reported that their children had been the victims of sexual abuse, only to find themselves attacked by the family court system, often losing custody of their children." Shira Schoenberg, *The Jewish Advocate*, Boston (May 27, 2005)

"... a book shining an unflinching light on the abuses [mothers] have suffered at the hands of misguided family court judges with too much absolute power and too little critical oversight is the only Mother's Day gift that matters. And while it is often tempting to look away from the unvarnished truth, you will find this a hard book to put down, because it is a book that matters." Jesse Rosenthal, *The Residential*, Edgewater, NJ (May 2005)

"Neustein and Leshner's well-documented and eminently readable book rips the curtains off the abject degeneration into madness of today's family court system. In searing detail, the book points a much deserved finger of blame at the actors in this legal nightmare--the attorneys, law guardians (lawyers for the children), judges, custody evaluators, and other court 'auxiliaries'." Mo Hannah, Ph.D., psychology professor, Siena College, on *BarnesAndNoble.com* (April 22, 2005).

Reviews: *Amazon.com*

*Review by Barry Goldstein
on June 19, 2005, 5 out of 5 stars*

Scandal in our Family Courts

Amy Neustein and Michael Leshner have written an important book which exposes a scandal in our family and divorce courts. It is a scandal that is well-known to victims and advocates trying to help them. The authors studied over 1000 cases in which alleged sexual abusers of children are granted custody and the protective mothers receive supervised visitation. They chronicle the kinds of mistakes which create such outrageous outcomes. The scandal has become so widespread because of the secrecy the courts promote and the blame the victim strategy so often encouraged in the courts. If you look at individual cases the abuser has successfully denigrated the protective mother so that a casual reader or journalist can believe that there was something wrong with the particular mother that created such an extreme outcome. When you study large numbers of cases as the authors have done, however, it becomes apparent that the fault is not with the mother but with the system. The same mistakes are made repeatedly by judges, lawyers, law guardians, mental health professionals, child protective workers and other players in the system. The authors' contribution is to help us see this pattern of abuse in the courts. The media have been willing to publicize individual cases but have failed in their obligation to expose the pattern. If the custody courts reformed their practices to stop making children live with abusers it would do more to reduce crime than every crime bill passed in our lifetime. This book shows the mistakes that are made that cause outrageous results. The same mistakes are made in other child abuse and domestic violence cases. There are thousands of these Custody-Visitation Scandal Cases throughout the country. This book is an important start to making the public aware of the scandal and the harm it causes. I hope the national media will end its timidity and go after this critical story.

*Review by Jeremy H. Griffith
on June 13, 2005, 5 out of 5 stars*

An Indictment of the Family Court System

This is not light reading. Sociologist Neustein and attorney Leshner have written a shocking indictment of the U.S. family court system. After studying over a thousand cases, they find a clear pattern of abuse by the system itself, directed against sexually-abused children and the parents who try to protect them.

Many people are already stunned by the systemic abuse of children—and the coverups—revealed in the Catholic Church scandals. This one is a thousand times worse. It's not just a few bad eggs, it's the whole egg farm. All across the country, corrupt judges are handing sexually-assaulted children over to the very people who abused them, every day. It's a policy. They get away with it because they do it in secrecy, often calling the protective parent (usually the mother) "crazy" despite a total lack of evidence against them... and frequently in the face of strong, substantiated evidence against the abuser, which they ignore. Like the Church.

It's unbelievable. Yet it really is happening, maybe to someone you know. Neustein and Lesher document it thoroughly and calmly, in full academic form (with 30 pages of footnotes and 10 pages of references at the end). There is no "hysteria" here; the facts speak for themselves. Read it... then go out and change it. The last three chapters tell you how. Our children need us to restore integrity to the family courts.

Buy it now, while you still can. The first printing is almost sold out, and detractors from New York with their own special agendas are trying very hard to suppress it. Don't let them win.

Review: *BarnesAndNoble.com*

*Review by Mo Hannah, Ph.D., psychology professor,
Siena College, on April 22, 2005, 5 out of 5 stars*

This book busts wide open the myths about how mothers and children fare when in the clutches of the family court system.

Neustein and Leshner's well-documented and eminently readable book rips the curtains off the abject degeneration into madness of today's family court system. In searing detail, the book points a much deserved finger of blame at the actors in this legal nightmare--the attorneys, law guardians (lawyers for the children), judges, custody evaluators, and other court "auxiliaries." Yet more compelling is the book's dissection of the interactions among these legal actors that generate a perverse, upside down reality, one in which what is truly bad for children is deemed to be "in the best interests of the child." Using the sociological framework of ethnomethodology, the authors outline the "meaning-making" processes by which normal, fit, and loving mothers are labeled as delusional, hysterical, or otherwise mentally deranged, and are ultimately judged unfit to be the custodian of--and, in many cases, have any further contact with--their child--all because the mother made a good-faith report to the court of her child being sexually abused by his or her father. Rather than relying, as they could, on the shock value of this truly despicable scenario to sell their book, the authors include a painstaking and realistic plan for true reform. Absent the massive revisions called for by Neustein and Leshner, the current family court system is a ship captain gone mad, with mutiny its only hope of redemption.

Review: *Family Violence & Sexual Assault Bulletin*

Review by Joyanna Silberg, Ph.D.
in *Family Violence & Sexual Assault Bulletin*, 21(2), 2005

The Real Madness Revealed: Book Review of *From Madness to Mutiny*
(Northeastern University Press, 2005)

As a child psychologist who treats abused children, I have become familiar with dozens of children who have been ordered by courts to live with or spend significant time with parents who are sexually abusing them. In addition, a growing number of parents desperate to protect their children are contacting the Leadership Council on Child Abuse & Interpersonal Violence, where I serve as executive vice president. In case after case, the parent who brings the allegation to light is accused of making it up, the child not believed, and in spite of compelling evidence along with numerous disclosures to multiple professionals, the children are forced against their will to live with the abusers. These children suffer the deep demoralization of knowing that there is no one they can count on, no one who will protect them from violence and exploitation.

As one 11-year-old girl said to me in a particularly poignant therapy session, a year after achieving safety from years of sexual torture at her father's home, "We don't need to work on anger towards my father, I know he is a child molester, but what about my anger towards the Judge who made me live there after I told him in chambers how bad it was! How will I ever get over that?"

While the problem has been covered by the occasional newspaper article, the book *From Madness to Mutiny* is the first scholarly and comprehensive study to date of the phenomenon. The book documents case after case where accusations of sexual abuse resulted in forced contact with the alleged abuser, and sometimes complete termination of parental contact with a loving parent who seeks only to protect the child.

The book's authors, Amy Neustein and Michael Leshner, make this madness comprehensible by exposing the system of closed logic, self-reinforcing ideas, and the scientific fallacies employed to justify placing children with the person they most fear. The authors also examine the professionals who have betrayed their ethical responsibilities by joining in the madness. For instance, chapters are devoted to the judges (Robed Rage), the law guardians (Lawless Law Guardians) the social service agencies (Anti-Social Services) and the mental health professionals (Mental Health Quackery) who collude either wittingly or unwittingly in this conspiracy against abused children.

Neustein and Leshner describe how rather than being rescued by the social agencies mandated to care for them, abused children were instead further victimized. As a result, from the child's viewpoint, the criminal acts of his or her perpetrator are now sanctioned by societal authority figures including lawyers, social workers, psychiatrists, psychologists, and judges. In some cases court orders were written that expressly interfered with the possibility that any help could ever be received. For instance, some judges enacted orders forbidding any professionals from contacting social service authorities to report new allegations of abuse.

As someone who has long struggled to understand how family courts in our nation could fail children so completely, I found the book very helpful. I was particularly intrigued with the authors' explanation of how "maternal fitness" takes on a new definition within the family court context and comes to refer to the mother's behavior as a "litigant" rather than her ability to parent. The authors also provide a new perspective on judicial court orders noting that they are often used as "explicative transactions" that serve to bolster the role or authority of the judge rather than to mete out justice.

The book closes with the authors' recommendations for how to reform the family court system. Recommendations include increasing the status and importance of family court, emphasizing the importance of due process rights, improving judicial understanding of child sexual abuse, and avoidance of mental health labels that obscure the truth.

For abused children and protective parents, the reforms needed cannot come quickly enough. This book is essential reading for any health or mental health professional or legal advocate for children. Only by understanding the complexities of court sanctioned child abuse, can we work together as a society to stop it. I have begun to send the book to colleagues, friends, and professionals, and I urge every professional dedicated to child welfare to read this book and share it with professionals and lawmakers within your own jurisdiction.

Author's Note:

Dr. Joyanna Silberg is the Executive Vice-President of the Leadership Council on Child Abuse & Interpersonal Violence <<http://www.leadershipcouncil.org>>. She is also co-editor of *Misinformation Concerning Child Sexual Abuse and Adult Survivors* (Haworth Press), and editor of *The Dissociative Child* (Sidran Press). She presents workshop nationally and internationally on treating traumatized children and protecting children in the court system. She has a private practice in Baltimore, Maryland.

Review: *Sexual Assault Report*

*Review by Eileen King,
in Sexual Assault Report, May/June 2005*

Review of *From Madness to Mutiny: Why Mothers Are Running from the Family Courts -- and What Can Be Done about It*

Our awareness of the prevalence of child sexual abuse has increased so that we now know that it affects roughly one in 3-5 girls, one in 6-8 boys. Similarly, the literature on the consequences and treatment of child sexual abuse has burgeoned in the last decade. Yet the family courts are doing surprisingly little to protect child victims from sexual abuse, particularly in cases of incest. How can this failure have received relatively little sociological, medical or legal analysis? Amy Neustein, Ph.D. and Michael Leshner, J.D. have co-authored a book that lays out in an impassioned yet scholarly manner the numerous systemic failures and, at times, sheer corruption and malfeasance that routinely place children in the hands of their (alleged) abusers -- despite competent evidence of child sexual abuse.

The book's description of the family courts' tragic inability to recognize incest and protect children reminds me of the doctors between 1890 and 1940 who blamed mothers as the source of their children's gonorrheal infections instead of the unfaithful fathers who infected their children through incestuous sexual contact.

Traditionally, a "veil of secrecy, of privacy" was drawn when matters of domestic violence or child abuse were raised. Women and children were expected to keep quiet. Being "good" meant not betraying your family, so both women and children suffered violence and abuse in silence. In our culture of heightened awareness, the effects of being left to the mercies of one's (alleged) abuser may be worse now than in the past. Children are told today that they do not deserve to be hurt, that no one is allowed to touch them sexually, and that they should tell if anyone hurts them. However, once abused, they soon learn even their own mothers can't help them. In the cases I see on a daily basis, the consequences of the double betrayal -- first by the abusive parent and then by the system -- are deep, pervasive and traumatic.

I should note that my organization, Justice For Children, advocates for the children in these situations and has worked on cases brought to our attention by protective fathers, grandfathers, brothers and uncles who are struggling to protect a child. However, in our experience the majority of these system failure cases are brought by mothers. This is not surprising when we consider that one in seven girls is abused by a father, step father, or mother's boyfriend. However, in my caseload I also have a surprisingly high number of male children who have disclosed sexual abuse by their fathers or step-fathers.

The authors follow in the footsteps of Phyllis Chesler's *Mothers on Trial: The Battle For Children and Custody* (1985), Lee Grant's documentary "Women on Trial" (1992), Louise Armstrong's *Rocking the Cradle of Sexual Politics: What Happened When Women Said Incest* (1994), Karen Winner's *Divorced From Justice* (1996), John E.B. Myer's *A Mother's Nightmare -- Incest* (1997) and Garland Waller's film documentary "Small Justice: Little Justice in America's Family Courts" (2002). The Massachusetts, California NOW and Arizona Battered Women's Testimony Projects have also helped lay the foundation for *From Madness to Mutiny* as have a number of outstanding papers and legal treatises by Joan Pennington, Richard Ducote, Cheri

Woods, Carol Bruch and others. And although the *Boston Phoenix* was sued for libel by a father (he won and the Phoenix will appeal) mentioned in Kristen Lombardi's excellent article "Custodians of Abuse" (2002), it nevertheless remains the best in-depth investigation of the crisis in our family courts by a newspaper.

Neustein and Leshner use a form of sociological inquiry called "ethnomethodology" to trace what happens from the moment a child abuse report is made and throughout the course of a case as it travels through the family court system. After reviewing over a thousand cases, they describe in detail "the new legal landscape" created by developments intended to improve the family courts but which have had the opposite effect: for example, the appointment of auxiliary personnel. Judges often resort to appointing an attorney who is supposed to represent the child's best interests or, in some cases, the child him/herself (here called the "law guardian"). Judges may appoint a forensic psychologist to perform a custody or psychological evaluation of the whole family. At some point in the case, child protective services will be involved as will law enforcement personnel. Visitation supervisors may also be brought into the mix. These professionals may be testifying before the same judge on other cases throughout the year, so judges tend to rely on their recommendations rather than the facts of the cases before them.

The authors trace the misery wrought by pseudo-scientific theories like "Parental Alienation Syndrome" and "Malicious Mother Syndrome" created respectively by Richard Gardner, M.D. (deceased) and Ira Turkat, Ph.D. as well as the misuse of Munchausen's by Proxy, none of which are in the DSMIV, the "bible" of mental health diagnosis. In case after case, judges have ignored or minimized solid evidence of abuse in favor of these unsupported theories. It is not unusual that single allegation of "coaching" or "parental alienation" against a mother is enough to trigger a change in custody to the alleged abuser.

Judges and the auxiliary personnel -- law guardians, social services, mental health experts -- each have their own chapter. Brief quotes from these chapters will give the thrust of Neustein and Leshner's trenchant observations:

Judges: "Generally, ... an abuse case is transformed, unofficially, into an inquisition into the complaining mother's character, with a judge apparently finding so many reasons to criticize the mother that he has no time to investigate whether her charges are justified."

Law guardians: "In the cases we have studied, law guardians have committed acts including lying to the family court and to higher courts; suppressing evidence of sexual abuse; and communicating false or incomplete information to state prosecutors and child protective caseworkers who were trying to investigate claims of sexual abuse."

Child protective services: "First, they can bring bogus petitions against the mother, charging her with "brainwashing" her child into believing she was sexually abused; then the agencies can come into court and argue so vigorously against the mother that she will lose custody to the ex-husband, even when substantial evidence exists that he sexually abused the child."

Mental health experts: "Most of all, perhaps, mental health quackery functions as the theoretical glue that holds together all the elements of malfunction we have been examining: judicial overreaching, unregulated law guardians and social service agencies, misplaced priorities, systemic prejudices, and unchecked power."

Proposals for Change

Neustein and Leshar offer far-reaching proposals for change. They recall a special White House Women's Office meeting in 1997 (at which I was also present) when SAR Editor Joan Zorza explained that what we really need is a "radical shift in the attitudes and perceptions of judges, law guardians, mental health experts, and others connected with the system."

In the chapter "Rebirthing the Family Court System" Neustein and Leshar are adamant that family courts and their appointees must rethink the concept of "parens patriae" that turns the court into a "superparent" who can act to limit the parent's right to live with and make decisions on behalf of his or her child. Deprivation of this right without proper legal procedure violates the 14th Amendment "due process of law."

The authors provide compelling information about the general validity of child sexual abuse reports, countering the myths that women make up such reports to gain an advantage or that children are easily coached into lying. They observe that both lawyers and judges are strikingly ignorant about the realities of how abused children actually disclose their experiences. They also advocate for an "elevation" in the status of family court; many judges consider this a demeaning job or at best, a stepping-stone to a better position. In addition, judges are not doing their job and deciding the case on the merits if they fall back on the "expertise" of mental health evaluators who produce pseudo-scientific or catch-all mental health labels that reflect their own bias, rather than the actual mental health status of the mother.

The chapter "Reforming the Courts" addresses the secrecy of some family courts and calls for an open court policy. Neustein and Leshar argue that gag orders, secret proceedings with secret records harm children and hide the actions of those who otherwise would be exposed to public outrage. It goes beyond the scope of this review to go into details, but they also propose changes in policy regarding "surprise removals/change of custody; punitive rulings; judges' powers of contempt and propose reviews of sitting judges as well as the possibility of a higher court review for some cases." Neustein and Leshar emphasize training for judges, both in the arena of child abuse as well as domestic violence.

"Reforming the Auxiliaries": In practice, Law Guardians are nearer to being a judge than an attorney and who have the power to "manage" a case from beginning to end. Are they really serving the children whose best interests they represent when they suppress evidence, never meet with the child, enjoy quasi-judicial immunity and as such, are unregulated? Among other suggestions, Neustein and Leshar propose ethical guidelines for Law Guardians as well as the enforcement of these guidelines by a subcommittee of the bar association empowered to discipline for violations. These committees would also accept complaints from any party involved in the litigation. Many additional suggestions are supplied for enhancing the work of child protective services.

In my opinion, this shift would have to be radical indeed: in its current state, this family court system works very well for those who have found a niche within it, either as a judge, attorney, law guardian or mental health expert. The participants who benefit from the dysfunction have little impetus to become the sources of change. Calls for reform and accountability may have to come outside of the system itself.

I highly recommend *From Madness to Mutiny* as required reading in family law courses in our law schools as well for trainings for judges, therapists, social workers, child protective services and law enforcement as well as for anyone who is writing seriously about child abuse. Most of all, I applaud Neustein and Leshner for putting a book into the hands of so many protective mothers (or other protective relatives) that will let them know that they are not alone and that they are not crazy for wanting to do everything in their power to protect their precious children.

Review: *Providence Journal*

*Review by Anne Grant,
in The Journal, Sunday, June 12, 2005*

An angry indictment of family courts

FROM MADNESS TO MUTINY: Why Mothers Are Running from the Family Courts -- and What Can Be Done about It, by Amy Neustein and Michael Lesher. University Press. 276 pages. \$26.

The same judgment that fell on the Catholic hierarchy for exposing children to sexual abuse by clergy is storming the door of our nation's family courts. Like the Church, the Court cloaks its authority figures in secrecy and black robes.

Although this book does not highlight comparisons to the Church, it delivers a salvo against the courts. Sociologist Amy Neustein and lawyer Michael Lesher point out that judges operate with something close to divine right under the doctrine of *parens patriae* from English common law, that considers the state, "the true parent, while mothers and fathers hold only a 'trust' that the state has agreed to grant them."

They write that family courts have an appalling record for punishing children who complain of sexual abuse by sending them directly into the arms of the parent who has harmed them and by criminalizing the parent who tries to protect them. Furthermore, many states give law guardians and judges immunity from prosecution (just as the Church wanted immunity for its priests).

They describe flawed concepts like psychologist John A. Gardner's "Parental Alienation Syndrome," which has been widely discredited in his own field, but remains influential in some courts. Before his suicide two years ago, Gardner testified as expert witness, asserting that children who claim to be sexually abused by their fathers are generally lying and should be punished severely. He held mothers responsible for putting these ideas into children's heads.

Mothers with no history of legal or psychiatric problems, only trying to protect their children, are accused of suffering a long list of maladies and are ordered to pay for expensive evaluations, while abusive fathers rarely get examined before claiming custody of their children.

Mostly the authors blame judges and do not document the role of lawyers in urging divorce clients to use their children as bargaining chips in protracted litigation. This sordid business delivers a significant stream of revenue as long as lawyers, psychologists and judges take turns stalling, then punting the ball back into play.

But it's not a game. The devastation lasts a lifetime and is even now taking its toll on numerous children in Rhode Island and Massachusetts and their protective parents. The damage done is incalculable.

This book will not convert those who profit from such a lucrative business. But it is an important beginning for the work ahead now that the Rhode Island Senate has established a Study Commission on Child-Safety in Custody and Visitation.

Anne Grant is doing research on custody and visitation cases in the Rhode Island Family Court.

Review: *The Residential*

Review by Jesse Rosenthal in May 2005

Edgewater resident, sociologist Amy Neustein, has turned her own devastating experiences, and almost two decades of extensive research and study of the plight of mothers attempting to protect their children from sexual abuse by their spouses, partners or exes, into a startling and convincing expose of the family court system in the United States. Neustein's book, co-authored by attorney Michael Lesher and entitled *From Madness to Mutiny: Why Mothers Are Running from the Family Courts —and What Can be Done about It* (University Press of New England) offers a thorough and meticulous accounting of both court cases and academic studies spanning twenty years and coming from all over the US. The authors supplement exhaustive research with many harrowing, all-too-real-life anecdotes. Most importantly, Neustein and Lesher propose a sane, realistic and comprehensive set of legislative and policy changes that, if adopted, could finally help to transform our family courts from instruments of punishment to true institutions of justice.

Though it will be appearing in bookstores around Mother's Day, this disturbing and haunting examination of a family court system that one mother describes as "a bad dream that you can't wake up from" is anything but a sweetness and light-filled Mother's Day greeting card. While most mothers will be absolutely delighted to celebrate with a bouquet of flowers and a family brunch at the local IHOP, for hundreds of victims throughout the US, a book shining an unflinching light on the abuses they have suffered at the hands of misguided family court judges with too much absolute power and too little critical oversight is the only Mother's Day gift that matters. And while it is often tempting to look away from the unvarnished truth, you will find this a hard book to put down, because it is a book that matters. It matters if you care about mothers and the children they must sometimes be willing to do anything, and sacrifice everything, to protect. It matters if you care about justice, and are ready to pull back the curtain to reveal the ugly truth of how justice can be distorted, and how the victims of this most insidious form of sexual abuse are further victimized while the perpetrators are rewarded. And it matters if you want to know what this dark secret about our family court system tells us about our culture, and what can be done to rectify and change that awful message.

Review: *California NOW Activist*

*Review by Helen Grieco, Executive Director,
in Autumn 2005, page 6*

Book Review

From Madness to Mutiny: Why Mothers Are Running From the Family Courts -- and What Can Be Done about It

Authors Amy Neustein and Michael Leshner analyze family court documents and case studies in this groundbreaking study, and conclude that systematically, perfectly fit mothers are losing custody of their children, especially when abuse is alleged. The authors' examination of the courts highlights many common injustices, including biased judges and extra-judicial personnel, as well as the use of pseudo-scientific theories (like Parental Alienation Syndrome).

The reforms the book calls for should be demanded in every state, including opening up court proceedings to public review, prohibiting ex parte changes of custody, mandating review of abuse evidence, requiring judicial training and better regulation of lawyers, law guardians, evaluators and social service agencies when dealing with abuse allegations.

This book is a must read for every feminist, especially mothers.

Review: *Bergen County, The Magazine*

Review in September/October 2005

Groundbreaking Book

From Madness to Mutiny: Why Mothers Are Running from the Family Courts—and What Can Be Done about It, by sociologist Amy Neustein and attorney Michael Leshner, explores how our family court system deals with child sex abuse charges, and shows that the child welfare bureaucracy often abets the evils it exists to correct. It offers a comprehensive set of legislative and policy changes that, if adopted, could help to transform our family courts from instruments of punishment to true institutions of justice.

Review: *The Jewish Advocate*

Review by Shira Schoenberg on May 27, 2005

The Jewish Advocate Meets: Author Amy Neustein

Mothers protect children from family courts

Author Amy Neustein uncovers the craziness of family courts in her new book "From Madness to Mutiny"

The U.S. family courts' unfair treatment of mothers is second only to slavery in the history of American oppression. This is the claim that sociology Ph.D. Amy Neustein and attorney Michael Lesher make in their book, published this month, *From Madness to Mutiny: Why Mothers Are Running from the Family Courts — and What Can Be Done about It*.

The book, the culmination of 20 years of research, studies the cases of 1,000 women across the country who reported that their children had been the victims of sexual abuse, only to find themselves attacked by the family court system, often losing custody of their children. Neustein said, "Mothers were retaliated against by the courts and social service agencies for doing everything in their power to protect their children." Often, mothers would then rebel, or "mutiny," against the system, even going so far as to run away with their children and live as fugitives.

Neustein's passion for the subject was born out of her own personal experience. In 1986, she was a successful professional woman, on the faculty of a national judicial college in Nevada. She had recently published an article on expert witness testimony in a prominent judge's journal, and also testified for the New York City Bar Association in front of 1,000 trial attorneys. Neustein said, "I felt confident that I was a competent person who had the respect of the judiciary."

All that changed when she reported that her daughter had been sexually abused. Despite evaluations from leading experts confirming the abuse, the young girl was taken from Neustein and put into the custody of the person her daughter accused of abuse.

Neustein said, "I lost everything—my dignity, respect and, what was most precious to me, my daughter."

Since then, Neustein, who lives in New York, has discovered that she is far from alone. She estimated that between 20 and 25 percent of family courts nationwide are infected with what she terms "madness." Massachusetts is no exception. In the introduction to her book, Neustein cites a study of 39 mothers in Massachusetts, which found that local family courts "are violating internationally accepted human rights laws and standards and are violating Massachusetts law and policy." One of the first "mutineers," Virginia Lalond, who made headlines by going to jail rather than giving custody to her child's father, was from Massachusetts.

Among the main problems with the courts, Neustein claimed, is that judges operate with unbridled power and no oversight. The appellate courts, which are supposed to serve as watchdogs, often "fail miserably."

Since all family court cases are confidential, Neustein claimed judges are able to "turn good faith complaints by the mother into an inquisition into the mother's

character. The mother is ridiculed in court as a liar, a vindictive ex-wife. She is punished with loss of custody and visitation."

Neustein said: "That veil of secrecy becomes a breeding ground for heinous violation of human rights. What I've seen happening to mothers in court is one of the worst forms of oppression in the history of this country, akin to slavery."

The unfairness to mothers is not confined to judges or attorneys. Neustein labeled the phenomenon a "conspiracy," which includes mental health experts, law guardians, social service agencies, child welfare workers, and others who she claims will often illegally talk to one another about a case and prejudge its outcome.

After painstaking research, Neustein does not claim to know definitively why this "madness" exists. Her job, she writes, is to chronicle how it functions.

For Neustein, her Judaism has played an important role in both her work and her personal struggle. "Judaism gave me the strength and fortitude to fight this. I come from a history of people who have suffered persecution, and they have survived and not become defeated. They have a strong spirit that is geared toward reform and elevation of mankind from the depths of despair and degradation."

The four Jewish women in her book faced some of the most tragic outcomes, and Neustein noted that observant Jews caught in the family court system faced unique challenges. "It's very hard for Orthodox women to survive on the run. Many Jewish women had more respect for the justice system than their counterparts, and it took them longer to catch on that the system wouldn't help them." Additionally, Orthodox women often live in sheltered environments, and are not aware that others suffer the same problems. "They feel completely secluded, adrift."



AmyNeustein.com

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**Amy Neustein • Childless Mother • Woman of Valor
Vitae • Awards • Publications • Presentations
From Madness to Mutiny • Reviews • Libraries
Media • In the News • Print Media • Broadcast Media
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Media

The following sections contain references to information about **Amy Neustein** found in print and broadcast media. The list of articles and appearances is merely representative, and not exhaustive. Dr. Neustein has been in the media over 400 times, often as an expert. The listings here relate to her work on behalf of protective mothers and their children; for those related to her speech technology work, see the **Linguistic Technology Systems** site.

In the News

Print Media

1987 1988 1989

1990 1991 1992 1993 1994 1995 1996 1997 1998

2002 2003 2004 2005 2006

Broadcast Media

1987 1988 1989

1990 1992 1993 1994 1995

2005 2006

In the News

Click on person's name for link to source of quote.

"Neustein says that she is appealing to all the Jewish mothers among us. 'I'm hoping that the Jewish community will embrace this issue and see it as *tikkun olam*, repairing the world,' says Neustein. ... 'As Jews we always have hope,' she says, adding that her faith has not been compromised by her ordeal. 'I hope Jewish women will address this.' " Vicki Cabot, Contributing Editor, *Jewish News of Greater Phoenix*, December 2, 2005.

"Make sure everyone knows about the incredible new book available from Barnes and Noble entitled *From Madness to Mutiny: Why Mothers Are Running from the Family Courts--and What Can Be Done about It* by Amy Neustein and Michael Leshner. If every one of us sent one copy of this book to our local Family Law Judge we would see a huge change in how these cases are handled. I sent one copy to one judge who cares, and he sent 25 copies to 25 other judges, on his own steam and at his own expense! Please try this." Meera Fox, Executive Director, Child Abuse Solutions, Inc., Berkeley, CA, in post to email list, October 18, 2005.

"False mental health labels applied to protective parents can compromise the judicial process, and can cause courts to do what is most dangerous to abused children – that is, they can cut the children completely off from the parent that believes them and wants to protect them from the abuse they report," asserts Family Court Reform Coalition Member, Amy Neustein, Ph.D., in an FCRC press release about the PBS documentary *Breaking the Silence: Children's Stories*, October 17, 2005.

"The Courts and the Community Failed ... Some New York state matrimonial judges have for the past two decades sabotaged all efforts to bring progressive training for judges and conciliatory mediation to the court system. They favor a system of savage adversarial litigation, which divides and destroys families. Power, whether by connection or money, becomes the decider of the proceedings. ... In the case of Sherry [Neustein-Orbach] and her parents, the Orthodox community should not be embarrassed or afraid to air their dirty linen. Rather, we should learn from this unfortunate situation, so that it will never be repeated." Henry Meller, Letter to Editor, *The Jewish Voice and Opinion*, Englewood NJ, Elul 5765 (September 2005) (pg. 85).

"Never again must we allow such abusive behavior toward our children to pass unchallenged. And thank you, Dr. Neustein, for the courage and fortitude you have demonstrated over the last twenty years, and for exposing the full extent of this judicial malfeasance to public scrutiny. At last." Jeremy H. Griffith, Letter to Editor, *The Jewish Voice and Opinion*, Englewood NJ, Sivan 5765 (June 2005) (pg. 69)

"*From Madness to Mutiny ...* the culmination of 20 years of research, studies the cases of 1,000 women across the country who reported that their children had been the victims of sexual abuse, only to find themselves attacked by the family court system, often losing custody of their children." Shira Schoenberg, *The Jewish Advocate*, Boston (May 27, 2005)

" 'I amassed cases from all over the country and I analyzed them ... I started to write articles and ... to speak on this problem ... Then I realized I had enough for a book.' " Daniel Hubbard, *Edgewater View*, Edgewater, NJ (May 20, 2005)

"... a book shining an unflinching light on the abuses [mothers] have suffered at the hands of misguided family court judges with too much absolute power and too little critical oversight is the only Mother's Day gift that matters. And while it is often tempting to look away from the unvarnished truth, you will find this a hard book to put down, because it is a book that matters." Jesse Rosenthal, *The Residential*, Edgewater, NJ (May 2005)

"Finding the Truth ... Jeremiah B. McKenna, former chief counsel to the New York State Senate Committee on Crime and Correction, who made the Neustein case the principal issue of his mid-1980's investigation into the mistreatment of women in the courts, said the latest developments in her case serve 'as proof of a continuing conspiracy to conceal the truth of what happened in this case.' Mr. McKenna said he was suspicious that people involved in the case were currently 'keeping a close watch on Sherry in a continued effort to suppress the truth.' While he was pleased with the news that Mr. Rothman may have prompted an investigation, he felt real success would demand 'nothing short of an investigation by the US Attorney in the Eastern District of New York.' " Susan Rosenbluth, from "Waiting for Sherry Part II: Who Doesn't Want *From Madness to Mutiny* Published ... and Why?" *The Jewish Voice and Opinion*, Englewood NJ, Iyar 5765 (May 2005) (pg. 16)

"A groundswell of activism across the country has also bolstered Neustein... 'I hope to make myself obsolete,' Neustein said. 'I wish this had never happened. No one wants to go through this.' " Jennifer Friedlin, *The Forward* (Dec. 17, 2004) (pg. 6)

Print Media

about Amy Neustein, Ph.D.
(partial list)

1987

- December 21, 1987 "Home is Where the Hurt Is," by D. Blake Hallanan and Nancy Suefert. *Time Magazine* (pg. 68).

1988

- Winter 1988 "Mother Loses Custody Over Alleged Sexual Abuse by Father," by Margot Schneier. *NOW-NYS Action Report* (pp. 1-2).
- February 5, 1988 "Kidnapped? Children Can Run Away, be Kidnapped or 'Legally' Stolen," by Marguerite Shrader. *The Manteca Bulletin* (California) (pg. B-1) (Neustein quoted as expert).
- April 21, 1988 "Child Abuse Explored at Forum," by Karen Winner. *The Westsider* (pg. 5).
- August 11, 1988 "Officials Say Abuse Case Review Due," by Karen Winner. *The Westsider* (pp. 3, 11).
- September 11, 1988 "Mother Fights to get Custody of Her Two Sons," by Denise Reynolds. *Times Geauga Leader* (Ohio) (pp. 1, 4) (Neustein quoted as expert).
- September 21, 1988 "Mother Seeking to Protect Child 'Abused' by Court," by Eleanor Bader. *The Guardian* (pg. 6).
- October 1988 "Mothers Who Go to Jail for Their Children," by Marianne Jacobbi and Rosalind Wright. *Good Housekeeping* (pp. 234-238) (Neustein quoted as expert).

1989

- January/February 1989 "Incest Creates Havoc in Orthodox Home," by Eleanor Bader. *New Directions for Women* (pp. 1, 15).
- January 5, 1989 "Custody Fight Splits Family," by Allen Norwood. *The Charlotte Observer* (Local News Section, pp. 1-2) (Neustein quoted as expert).
- March 10, 1989 "Judges Deny Moms' Claims," by Ellen Tumposky. *New York Daily News* (pg. 6).
- March 13, 1989 "Exposing Dads Who Rape Their Children: Albany Has Taken First Bold Step," by Ray Kerrison. *New York Post* (pg. 2).
- March 22, 1989 "Family Court Fails Abused Children," by Eleanor Bader. *The Guardian* (pg. 2).
- April 5, 1989 "Another Lisa Steinberg Horror?" by Ray Kerrison. *New York Post* (pg. 2).
- June 11, 1989 "Growing 'Underground Railway' Hides Moms, Kids from Court," by Jim Howe. *Syracuse Herald American* (Lifestyle section, pp. 11-12) (Neustein quoted as expert).
- June 21, 1989 "Despite Abuse, Judge Sides with Father," by Eleanor Bader. *The Guardian* (pg. 2).

- June 24, 1989 "Maine Court Deciding Custody Fate of Island Kids," by Raymond A. Wittek. *Staten Island Advance* (pg. A12) (Neustein quoted as expert).
- June 29, 1989 "National Organization for Women Urges Veto of Bill Outlawing False Child Abuse," by Deborah Gesensway. *The Times Union* (Albany, NY) (lead story: pp. A1, A13).
- July 13, 1989 " 'Underground' Hides Fleeing Families — And Draws Some Criticism," by David R. Anderson. *Seattle Post-Intelligencer* (pg. 5) (Neustein quoted as expert).
- July 20, 1989 "New Law Aims at False Reports of Child Abuse," (AP story). *The Buffalo News* (pg. A-6) (Neustein quoted as expert).
- July 21, 1989 "New Law is Menace to Abused Children," by Ray Kerrison. *The New York Post* (pg. 2) (Neustein quoted as expert).
- August 1989 "Cloaked Justice: Does Secrecy in Sex-Abuse Cases Really Protect Children?" by David Berreby. *Savvy Woman* Vol. 10, Issue 8 (pp. 11-12) (Neustein quoted as expert).
- August 14, 1989 "Found N.H. Mother on the Run Says Underground Was Difficult," by Clare Kittredge. *The Boston Globe* (pg. 19) (Neustein quoted as expert).
- Fall 1989 "Child Sex Abuse Case in Brooklyn," by Susan Mahler. *NOW-NYC Newsletter* (pp. 4, 6).
- Fall 1989 "Morgan and Neustein: Mothers Against the Courts," by Susan Mahler. *NOW-NYS Action Report* (pg. 10).
- September 27, 1989 "Moms Mad at Family Court," by Bill Farrell. *New York Daily News* (pg. KSI 1).
- October 1, 1989 "Claims of Sex Abuse Color Custody Battles," by Deborah Gesensway. *The Times Union* (Albany, NY) (pp. 1, 8).
- October 16, 1989 "Rancorous Debate Over Herpes Colors Battle for Custody of 5-Year-Old Girl," by Charles Bosworth, Jr. *Illinois Post* (pp. 1, 6) (Neustein quoted as expert).
- November 1989 "The Horror of Family Court," by Viva. *New York Woman* (pp. 110-115).
- December 27, 1989 "Two Bills Fight Sex Abuse by Parents," by Ray Kerrison. *The New York Post* (pg. 2).

1990

- January/February 1990 "Child Doomed by Family Court," by Marylou Greenberg. *New Directions for Women* (pg. 2).
- March 30, 1990 "Controversial Judge Stepping Down," by Alexis Jetter. *New York Newsday* (pp. 19, 37).
- April 29, 1990 "Kids on the Lam," by Sheila Anne Feeney. *New York Daily News* (pp. 1, 4, New York Life section) (Neustein quoted as expert).
- June 19, 1990 "Faye Yager's Crusade," by Tanya Barrientos. *The Philadelphia Inquirer* (pp. 1-F, 10-F) (Neustein quoted as expert).
- August 31, 1990 "Incredible Return of Misogynist a Disgrace," by Ray Kerrison. *New York Post* (pg. 2).

- September 1, 1990 "Group Protests Custody: Says Girls Unhappy with their Father," by Todd Nelson. *The Argus Leader* (Sioux Falls, South Dakota) (pp. 1A-2A) (Neustein quoted as expert).
- November 19, 1990 "A Tradition of Silence Hides Family Violence," by Clara Hemphill. *New York Newsday* (pp. 2, 35) (Neustein quoted as expert).

1991

- Spring 1991 "Fighting for Child Custody," by Eleanor Bader. *Lilith Magazine* (pg. 5).
- May 6, 1991 "Critics Say Lawmakers Fail to Address Family Court Flaws," by Naomi Zabala. *The Legislative Gazette* (pg. 19).
- June 20, 1991 "The Ball is in Monitors' Court Now," by Merle English. *New York Newsday* (pg. 25) (Neustein quoted as expert).
- July 1, 1991 "Custody Case A Travesty of Justice," by Ray Kerrison. *New York Post* (pg. 2).

1992

- January 11, 1992 "Family Courts: Are They Meeting Their Mission? A Father Says No," by Charles Baillou. *The New York Amsterdam News* (pg. 18) (Neustein quoted as expert).
- March 2, 1992 "Expert Sees Trend of Moms Losing Kids," by Amy P. Hathaway. *Star-Gazette* (Elmira, NY) (pg. 2A) (Neustein quoted as expert).
- March 8, 1992 "Life in the Underground: Frustrated Moms Take Kids, Law into Own Hands," by Steve Mills. *Democrat and Chronicle* (Rochester, NY) (pp. 1A, 9A) (Neustein quoted as expert).
- March 8, 1992 "Safe-House System is Tight Network of Ordinary Citizens," by Steve Mills. *Democrat and Chronicle* (Rochester, NY) (pg. 9A) (Neustein quoted as expert).
- May 29, 1992 "Speaker Berates Family Courts," by Richard Eisen. *Staten Island Advance* (pg. A6).
- October 23, 1992 "Powers that be Doom this Little Girl," by Ray Kerrison. *New York Post* (one of ten columns Kerrison wrote on Neustein).
- November 7, 1992 "Pols Demand Look into Child's Case," by Michael Powell. *New York Newsday*.
- November 8, 1992 "A Mother Battles the Bureaucracy," by Merle English. *New York Newsday*.
- November 9, 1992 "Pleas for a Dying Child Go Unheeded," by Ray Kerrison. *The New York Post* (pp. 7, 14).

1993

- January 15, 1993 "State Pol Acts to Bare Tale Of Horror - 'Travesty of Justice' Menaces Girl's Life," by Ray Kerrison. *The New York Post* (pg. 2).
- April 22, 1993 "Fugitive Mom Regains Custody of Her Child," by Steve Mills. *Democrat and Chronicle* (Rochester, NY) (pp. 1A, 11A) (Neustein quoted as expert).
- May 17, 1993 " 'Protectors' Hide as Girl is Abused," by Ray Kerrison. *The New York Post* (pg. 20).

- May 21, 1993 "Children's Cries for Help Deserve More Attention," by Barbara Reynolds. *USA Today* (pg. 11A).
- May 22, 1993 "Children's Advocate at Hearing Urges Probe of Family Court," by Charles Baillou. *The New York Amsterdam News* (pg. 24) (Neustein case discussed as platform issue for NYC's contested race for Public Advocate).
- May 1993 "Can the State Murder a Child?" by Ian Jeffreys. *The New York Guardian* (pg. 4).
- June 17, 1993 "Lawyer-Mom Kills Child, Self," by Mel Juffe. *The New York Post* (pg. 20) (Neustein quoted as expert).
- June 17, 1993 "A Family's Tragedy," by David McClendon. *Rockland Journal-News* (pp. A1, A15) (Neustein quoted as expert).
- June 18, 1993 "She Helped Others, But Rimland Died without Asking for Help," by Len Maniace. *Rockland Journal-News* (pg. A10) (Neustein quoted as expert).
- July 5, 1993 "Wise Guys" (political column), by Terry Golway. *The New York Observer* (pg. 5) (Neustein case discussed as platform issue for NYC's contested race for Public Advocate).
- July 26, 1993 " 'No Choice,' She Kills Self and Daughter," by Raurie Sherman. *National Law Journal* (p. 8) (Neustein quoted as expert).
- September/October 1993 "Will It Ever End?" by Lynn Wenzel. *New Directions for Women*, Vol. 22(5), (lead story: pp. 3-5, 29-30).
- September 17, 1993 "Why Paterson Deserved Vote," by Ray Kerrison. *The New York Post* (pg. 12) (Neustein case discussed as platform issue for NYC's contested race for Public Advocate).
- December 1993 "Code of Denial: Victims of Domestic Violence in Traditional Jewish Homes Face a Complicated Escape," by Hannah Liebman. *City Limits* (New York, NY) (pp. 10-12) (Neustein quoted as expert).
- December 31, 1993 "Lightle Parole Bid is Opposed," by J. Swygart. *Wapakoneta Daily News* (Ohio) (pp. 1, 3) (Neustein quoted as expert).

1994

- June 1994 "What Every Woman Must Know About Divorce," by Melinda Blau. *McCall's* (pp. 90-94, 97,150) (Neustein cited as expert).
- December 11, 1994 "Abuse Victims Flee Aboard Underground Railroad of 90's," by Michael G. Wagner. *Sacramento Bee* (CA) (lead story: pp. A1-3, A10-12). Story received award from the National Women's Political Caucus and Radcliffe College on May 5, 1995 for its feature on women's issues (Neustein, as expert).

1995

- November 3, 1995 "Judges Sentence Kids to Life of Pain," by Barbara Reynolds. *USA Today* (pg. 13A).

1996

- *Divorced From Justice: The Abuse of Women and Children by Divorce Lawyers and Judges* by Karen Winner. New York, NY: HarperCollins Pubs., Inc. (story referenced in book as "the most tragic, highly profiled case...").
- January 14, 1996 "Whistleblower Punished at CWA," by Susan Forrest. *The New York Post* (pg. 3) (Neustein case cited).

- October 1, 1996 "A Child's at Stake: A Custody Fight Becomes a Political Nightmare," by Adam Fifield and Michael Leshner. *Village Voice* (pp. 10, 12-13).
- November 1, 1996 "Speaking with Their Silence: A Troubling Child Sex Abuse Case in Orthodox Community Raises the Question, Where Are Our Leaders?" by Michael Leshner. *The Jewish Week* (pg. 28).

1997

- May 11, 1997 "A Mother Who Mourns the Day," by Merle English. *Newsday* (pg. 35).
- May 16, 1997 "American sociologist warns Danish mother of dangers of New York City foster care system," by Karsten Bronnum. *Ekstra Bladet* (Denmark) (pg. 9) (Neustein quoted as expert).

1998

- *No I Won't Shut Up: 30 Years of Telling It Like It Is* by Barbara Reynolds (USA Today columnist). Nashville, TN: Winston-Derek Publishers, Inc. (two USA Today columns about Neustein reprinted in the book).

2002

- March 26, 2002 "It's Not Just Catholics Who Have to Worry," by Douglas Montero. *The New York Post* (pg. 13) (Neustein quoted as expert).
- April 13, 2002 "Orthodox Jews Have Faced Abuse Scandals as Well," by Karen Matthews. *Associated Press* (picked up in *Newsday*, *Seattle Post-Intelligencer*, *The Dallas Morning News*, *The Rockland Journal-News* (NY), *The Guardian* (UK), among others; Neustein quoted as expert).

2003

- January 10, 2003 "Custodians of Abuse," by Kristen Lombardi. *Boston Phoenix* (pp. 1, 12-20) (Neustein quoted as expert).
- May 28, 2003 "Tripping up the Prosecution," by Stephanie Saul. *Newsday* (pg. A6) (Neustein quoted as expert).
- December 5, 2003 "Rabbi Blau Weighs in on Custody Case," by Nacha Cattan. *The Forward* (pg. 11).

2004

- June 2, 2004 "Tug-of-Love Ends in Agony," by Brad Hamilton and Heidi Finger. *New York Post* (pp. 4-5).
- September 10, 2004 "Facing A Mixed Legacy: First Carlebach Conference to Grapple with Issue of Abuse Head On," by Adam Dickter. *The Jewish Week* (pp. 1, 14-15) (Neustein quoted as expert).
- December 17, 2004 "Mothers Push Reforms in Family Courts' Handling of Custody Cases," by Jennifer Friedlin. *The Forward* (pg. 6).

2005

- January 7, 2005 "From Childless Mother to Family Court Reformer" by Amy Neustein. *The Jewish Press* (pg. F1).
- January 8, 2005 "Abused at home, and then in courts" by Kate Gurnett. *The Times Union* (Albany, NY) (pp. B1, B7).

- March 2005 (Adar II 5765) "A 20-Year-Old Custody Battle Brings Charges of Abuse to the Orthodox Community: In Edgewater, a Mother Waits for Her Daughter To Come Home [Waiting for Sherry Part I]" by Rachel Bluth and Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 30).
- April 22, 2005 "Let My Children Go" by Amy Neustein. *The Jewish Press* (pg. 8).
- May 2005 "From Madness to Mutiny" by Jesse Rosenthal. *The Residential* (pg. 10).
- May 2005 (Iyar 5765) "Waiting for Sherry Part II: Who Doesn't Want *From Madness to Mutiny* Published ... and Why?" by Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 3).
- May 2005 (Iyar 5765) "Correction/Clarification/Apology" by Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 17).
- May 2005 (Iyar 5765) "Dear Sherry" letter by Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 19).
- May 9, 2005 "Psychologist's profile sent her packing" by Judy Masterson. *The News Sun* (Chicago), (pp. 1-2) (Neustein quoted as expert).
- May 20, 2005 "Neustein Reveals Family Court Flaws" by Daniel Hubbard. *Edgewater View* (pg. 3).
- May 27, 2005 "Mothers protect children from family courts" by Shira Schoenberg. *The Jewish Advocate* (Boston), (pg. 12).
- May 27, 2005 "Locals Co-Author New Book" Community News section. *New Jersey Jewish Standard* (pg. 13).
- June 2005 (Sivan 5765) "Waiting for Sherry Part III: Was That Really Sherry Orbach Writing in *The Jewish Press*?" by Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 22).
- June 2005 (Sivan 5765) "Letters to the Editor" by Mo Therese Hannah, Ph.D., Rosalie Harman, Larry Molton, and Jeremy H. Griffith. *The Jewish Voice and Opinion* (pp. 68-69).
- June 3, 2005 "From Madness to Mutiny" Community News section. *Jewish Community News for the Clifton/Passaic Area* (pg. 11).
- September 2005 (Elul 5765) "Letters to the Editor: The Courts and the Community Failed" by Henry Meller. *The Jewish Voice and Opinion* (pg. 85).
- September/October 2005 "Groundbreaking Book: *From Madness to Mutiny*." *Bergen County, The Magazine* (pg. 61).
- Autumn 2005 "Book Review: *From Madness to Mutiny*" by Helen Grieco, Executive Director, California NOW, in *California NOW Activist* (pg. 6).
- November 2005 "A New Release Examines Why Family Courts Are Failing" by Barbara Clarke. *Women's VU* (the monthly newsletter of the Margaret Cuninggim Women's Center at Vanderbilt University) (pg. 4)
- November 2, 2005 "Custody ruling protested: Mother, supporters decry judicial system amid battle over child's fate" by Michele Morgan Bolton. *The Times Union* (Albany, NY) (pg. 1) (Neustein quoted as expert).
- November 2, 2005 "OCA Opens Files to Counter Judge's Critics" by John Caher. *New York Law Journal* (pg. 1, 10) (Neustein quoted as expert).

- December 2, 2005 (Kislev 5766) "From madness to mutiny: How one woman challenged the system" by Vicki Cabot, Contributing Editor. *Jewish News of Greater Phoenix* (pg. 6).
- December 2005 (Kislev 5766) "Dr. Amy Neustein: Battered Mothers Custody Conference 'Woman of Valor' " by Susan Rosenbluth. *The Jewish Voice and Opinion* (pg. 3).
- December 15, 2005 "Award for Activist , Author Neustein at Siena Conference on Mothers Custody." *The Jewish World* (Albany) (pg. 5).
- December 30, 2005 "Dr. Amy Neustein: 'Woman of Valor' at BMCC" by Susan Rosenbluth. *The Jewish Press* (reprint of article from *The Jewish Voice and Opinion*, December 2005) (pp. F1, F3).
- December 30, 2005 "Judging Amy." *The Jewish Standard* (pg. 3).

2006

- January 6, 2006 "State delegates at family court talk." *The Jewish Advocate* (Boston) (pg. 2).
- January 20, 2006 (20 Tevet 5766) *The Jewish Press* (pg. 9) (photo of Amy Neustein, Professor Mo Hannah, and Michael Leshner at the Battered Mothers Custody Conference, January 8, 2006)

Broadcast Media

*appearances by Amy Neustein, Ph.D.
(partial list)*

1987

- August 4, 1987 Segment on Ten O'Clock News, WPIX, New York
- October 7-8, 1987 Special Report on Child Sexual Abuse, WCBS Five O'Clock News, New York
- November 18, 1987 Special Report on the Lisa Steinberg child abuse fatality, FOX News, New York

1988

- January 21, 1988 "Gender Bias in the Family Courts," Geraldo Rivera (Neustein was a repeat guest two more times in 1988-1989)
- April 8, 1988 "Do Family Court Judges Protect Children from Parental Abuse?" Sally Jessey Raphael (Neustein was a repeat guest several times in late 80s)
- August 4, 1988 "The News at Ten," Coverage of New York City political press conference at City Hall, with Ruth Messenger, WWOR TV, superstation
- August 22, 1988 "Mothers Who Lose Children," Sally Jessey Raphael
- September 4-8, 1988 "Run, Mommy, Run" investigative report on women across the nation who go on the run with their children, WWOR TV, superstation. News team ("I Team") won an Emmy for this four-part documentary.
- September 9, 1988 "Repeated Victimization," Phil Donahue Show
- September 27, 1988 "Sex Abuse and the Courts," The Best Talk in Town, WPIX
- September 28, 1988 "Why Do Courts Fail Our Nation's Children?" Gary Chessler Show, WKOA, Denver, CO
- October 13, 1988 "Mothers Who Lose Children to Adoption," Geraldo Rivera
- October 25, 1988 "The New Underground Railroad," Michael Jackson Talk Forum, KABC, Los Angeles, CA
- November 21, 1988 "Judicial Responses to Charges of Child Abuse," People Are Talking, WBZ, T.V., Boston, MA
- December 8, 1988 "The Best of the 1998 Shows," Geraldo Rivera
- December 13, 1988 "Removing Children from Abusive Homes," Sonja Friedman Live, CNN, Los Angeles, CA

1989

- January 30, 1989 "Bad Judicial Decisions in Child Abuse Cases," Pittsburgh Today
- January 31, 1989 "Taking Children Underground," Home Show, hosted by Christina Ferrare (repeat guest in March 1993)
- February 23, 1989 "Legalized Kidnapping in the Family Courts," Morning Exchange, Cleveland, OH
- March 8, 1989 "Family Court Abuses and Legislative Remedies," a discussion on the New York State Joint Committee Hearing on Family Court Reform, with Gerald Nadler, Sherrye Henry Program, WOR Radio, New York, NY

- April 7, 1989 "Run, Mommy, Run" update, WWOR TV superstation
- July 11, 1989 "Sex Abuse and the Courts," People Are Talking, WWOR TV superstation
- August 10, 1989 "Women Who Accuse Ex-husbands of Abuse," People Are Talking, WBZ TV Boston
- November 3, 1989 "Parents Who Kill Their Children" Sally Jessey Raphael (Neustein as expert)
- November 30, 1989 "Proposed Legislation for Child Abuse Cases," New York and Company, WNYC (National Public Radio), hosted by Leonard Lopate
- December 6, 1989 "Are Judges Sexist?" Geraldo Rivera

1990

- January 24, 1990 "Mothers Separated From Their Children," Hard Copy
- March 26, 1990 "Mothers Without Custody," Joan Rivers Show
- March 30, 1990 "Removing Family Court Judges from the Bench," Gil Gross Show, WOR Radio, New York, NY
- April 18, 1990 "The Children's Underground Railroad," Jane Wallace Show

1992

- February 17, 1992 "When Courts Give Custody to the Abusive Parent," Montel Williams (Montel ran show 3 times that year)
- October 23, 1992 Report on Neustein case, FOX News, New York

1993

- May 30, 1993 "A Troubling Case of Child Abuse: An Examination of our Child Welfare System," a documentary appearing on All Things Considered, National Public Radio

1994

- April 14, 1994 Documentary on Child Abuse in America, narrated by Gil Weinreich, Current Affairs Reporter for Voice of America
- April 28, 1994 "When Judges Make Wrong Decisions," Rolanda (show repeated several times)

1995

- March 8, 1995 "Working Mothers and Child Custody," News Talk TV, hosted by Ernie Anastos

2005

- May 10, 2005 "From Madness to Mutiny," an interview with Amy Neustein and Michael Leshner. Nitebeat with host Barry Nolan, CN8 (Comcast Cable Network)
- May 29, 2005 An interview with Amy Neustein and Michael Leshner. NewYork1 News, NJ segment
- June 5, 2005 An interview with Amy Neustein and Michael Leshner. "The Week in Review" hosted by Bob Pickett and Charles Etheridge, III, KISS FM
- September 15, 2005 "Her Side: Our Take on the News," host Helen Grieco. Voice America (web-based radio) by California NOW.

- September 19, 2005 "Playboy Mom Speaks" with Harris Faulkner, reporting. "A Current Affair" (FOX TV) (Neustein quoted as expert on Bridget Marks' case and as co-author of *From Madness to Mutiny*)

2006

- January 18, 2006 Stacey Sager, reporting. Channel 7 Eyewitness News at 6 pm (WABC T.V. New York) (Neustein quoted as expert on child welfare system)
- January 24, 2006 Jim Dolan, reporting. Channel 7 Eyewitness News at 11 pm (WABC T.V. New York) (Neustein quoted as expert on child welfare system)



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Contact

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About This Web Site

The site page layout and color usage are designed by Valerie Promise, of Promised Land Productions. All photos on the site are by Suzanne Matthau except for those on the Woman of Valor page, which are by Joe Lombardo. Type design and typography are by Jeremy H. Griffith, of Omni Systems. The content is maintained in Adobe FrameMaker 7.1 and converted to HTML as needed using Omni's Mif2Go. PDFs are produced using Adobe Acrobat. The site is available as:

- **PDF** (714K), with graphics and links to PDFs
- **HTML** in a .zip file (738K), with graphics and links to PDFs
- **HTML** in a .zip file (12.7M), complete with all referenced PDFs

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